

Description:

The Department of Labor promotes work force development and improves economic opportunities for the people of Idaho.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. To provide employment services to Idaho residents through referral to job opportunities, to other support services, or training situations enabling them to accept employment commensurate with the skills and needs of the individual as well as the employing agency.

A. Individuals registered for employment services.

Actual Results			
2000	2001	2002	2003
160,474	166,372	174,236	192,121
Projected Results			
2004	2005	2006	2007
194,042	195,983	197,942	199,922

B. Registered job seekers placed.

Actual Results			
2000	2001	2002	2003
25,385	22,448	22,993	15,105
Projected Results			
2004	2005	2006	2007
15,256	15,409	15,563	15,876

C. Individuals placed as a percent of applicants available (B divided by A).

Actual Results			
2000	2001	2002	2003
15.8%	13.5%	13.2%	7.9%
Projected Results			
2004	2005	2006	2007
7.9%	7.9%	7.9%	7.9%

D. Job openings received.

Actual Results			
2000	2001	2002	2003
83,367	79,443	69,677	56,802
Projected Results			
2004	2005	2006	2007
57,370	57,944	58,523	59,699

E. Placement transactions.

Actual Results			
2000	2001	2002	2003
33,268	28,642	29,746	18,703
Projected Results			
2004	2005	2006	2007
18,890	19,079	19,270	19,657

Labor, Department of Employment Service

F. Placement transactions as a percent of openings received (E divided by D).

Actual Results			
2000	2001	2002	2003
40%	36.1%	42.7%	32.9%
Projected Results			
2004	2005	2006	2007
32.9%	32.9%	32.9%	32.9%

2. Encourage employers through the federal-state system of Unemployment Insurance to provide more stable employment and to make UI benefit payments in accordance with state law.

A. Timeliness of employer tax deposits (percent of deposits made within 3 days of receipt).

Actual Results			
2000	2001	2002	2003
100%	100%	100%	100%
Projected Results			
2004	2005	2006	2007
100%	100%	100%	100%

B. Process eligible individual's first UI payment within 14 calendar days of the end of first compensable week.

Actual Results			
2000	2001	2002	2003
96.8%	96.7%	96.3%	96.0%
Projected Results			
2004	2005	2006	2007
95.0%	95.0%	95.0%	95.0%

3. Prepare Idaho's youth and unskilled adults for entry into the labor force by providing access to job training for economically disadvantaged individuals and other individuals facing serious barriers to employment. Assist dislocated workers with career change/retaining to remain in the labor force. 2003-2007 reflect future WIA performance minimums negotiated with USDOL

A. Workforce Investment Act Customer Satisfaction Results. Program Participants/Employers *WIA started 7-1-2000.

Actual Results			
2000	2001	2002	2003
	83%/80%	83.8%/81.6%	72%/81%
Projected Results			
2004	2005	2006	2007
78%/78%	70%/68%	70%/68%	70%/68%

B. Adult Program Results At-A-Glance. Entered Employment Rate/Employment Retention Rate *WIA started 7-1-2000.

Actual Results			
2000	2001	2002	2003
	80%/89%	91.3%/88.8%	68%/66%
Projected Results			
2004	2005	2006	2007
76%/84%	76%/84%	76%/84%	76%/84%

C. Dislocated Worker Program Results At-A-Glance. Entered Employment Rate/Employment Retention Rate

Actual Results			
2000	2001	2002	2003
91%/92%	91%/92%	94%/91.8%	77%/88%
Projected Results			
2004	2005	2006	2007
85%/90%	85%/90%	85%/90%	85%/90%

D. Older Youth Results At-A-Glance. Entered Employment Rate/Employment Retention Rate.

Actual Results			
2000	2001	2002	2003
80%/89%	80%/89%	89.6%/90.7%	70%/81%
Projected Results			
2004	2005	2006	2007
68%/80%	68%/80%	68%/80%	68%/80%

E. Younger Youth Results At-A-Glance. Diploma or Equivalent Attained/Retention Rate.

Actual Results			
2000	2001	2002	2003
92%/73%	92%/73%	71.2%/74.9%	55%/56%
Projected Results			
2004	2005	2006	2007
60%/60%	60%/60%	60%/60%	60%/60%

Program Results and Effect:

The Department of Labor administers the employment security laws of the State of Idaho, and in partnership with business, labor, education and government promotes work force development and economic security through labor exchange, unemployment insurance, job training opportunities and labor market information.

New performance measures have been developed for the Workforce Investment Act that was implemented on July 1, 2000.

The ultimate effect of this program is improved economic progress within the State of Idaho.

For more information contact Steve Weakley at 332-3570 Ext. 3159.

Labor, Department of Wage & Hour

Description:

The Wage and Hour program provides redress for violations of the wage and hour laws to the citizens of Idaho and provides assistance and information to employers and employer organizations on wage and hour laws through on-site consultation and public speaking engagements.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Provide timely assistance on wage and hour questions and claims.

A. Number of claims filed.

Actual Results			
2000	2001	2002	2003
1,143	1,204	1,300	1,362
Projected Results			
2004	2005	2006	2007
1,400	1,400	1,450	1,500

2. Provide for claim resolution and administrative hearings.

A. Number of determinations issued.

Actual Results			
2000	2001	2002	2003
494	370	400	283
Projected Results			
2004	2005	2006	2007
300	300	325	325

B. Number of determinations issued after hearing.

Actual Results			
2000	2001	2002	2003
167	310	300	201
Projected Results			
2004	2005	2006	2007
200	200	225	225

C. Number of determinations appealed to Appeals Bureau.

Actual Results			
2000	2001	2002	2003
85	103	110	124
Projected Results			
2004	2005	2006	2007
125	125	130	130

3. Provide for legal action on unresolved claims. (Effective July 1, 1999 claims are no longer referred to the Attorney General.)

A. Number of personal and telephone contacts with employers and employees to provide wage and hour information to prevent future claims.

Actual Results			
2000	2001	2002	2003
38,408	37,235	37,000	38,131
Projected Results			
2004	2005	2006	2007
38,000	38,000	38,000	38,000

B. Number of public presentations on labor law.

Actual Results			
2000	2001	2002	2003
52	54	45	67
Projected Results			
2004	2005	2006	2007
50	55	60	60

C. Number of liens filed. (* Increased liens result from law changes taking effect 7/1/2000.)

Actual Results			
2000	2001	2002	2003
126	156	200	211
Projected Results			
2004	2005	2006	2007
200	200	225	225

Program Results and Effect:

The Wage and Hour section administers the Idaho Wage Payment, Minimum Wage, and Overtime laws. The unit also provides assistance and information to employers and employer organizations on wage and hour laws through on-site consultation and public speaking engagements.

The effect of this program is to assist employees throughout the state of Idaho in the collection of unpaid wages; dissemination of information to employees and employers; and, a continuing program to educate employers on Idaho Labor Laws.

For more information contact Joni Booth at 332-3570 Ext. 3165.

Labor, Department of

Disability Determinations Service Division

Description:

IDDS is under contract with the Social Security Administration to make determinations of medical eligibility for Social Security disability benefits. Function is adjudicating claims for SSA disability benefits by researching and analyzing medical and vocational evidence. Performance standards are established and monitored for quality, productivity and efficiency by the Social Security Administration through the Region 10 SSA office in Seattle.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. To continue to improve case processing quality by focusing on training, mentoring, and informal feedback from managers during case processing.

A. Accuracy.

Actual Results			
2000	2001	2002	2003
93.10%	92.10%	97.30%	93.10%
Projected Results			
2004	2005	2006	2007
97%	97%	97%	97%

B. Average Processing Time, Days - Title II.

Actual Results			
2000	2001	2002	2003
67.5	69.3	97.1	72.1
Projected Results			
2004	2005	2006	2007
65.0	55.0	50.0	50.0

C. Average Processing Time, Days - Titles XVI.

Actual Results			
2000	2001	2002	2003
67.0	69.3	95.5	72.1
Projected Results			
2004	2005	2006	2007
65.0	55.0	50.0	50.0

2. To consistently provide case closures to meet SSA expectations for IDDS productivity.

A. PPWY, Productivity per Work Year.

Actual Results			
2000	2001	2002	2003
305.0	301.0	272.9	332.7
Projected Results			
2004	2005	2006	2007
340.0	345.0	350.0	350.5

B. Total Clearances.

Actual Results			
2000	2001	2002	2003
13,841	14,121	15,539	18,047
Projected Results			
2004	2005	2006	2007
18,000	18,500	19,000	19,500

**Labor, Department of
Disability Determinations Service Division**

C. Total CDR Clearances.

Actual Results			
2000	2001	2002	2003
2,841	3,015	3,183	3,500
Projected Results			
2004	2005	2006	2007
3,600	3,800	4,000	4,100

D. Percent of Cases Over 90 Days Old.

Actual Results			
2000	2001	2002	2003
8.80%	4.60%	14.94%	5.3%
Projected Results			
2004	2005	2006	2007
4.5%	3.0%	1.5%	1.5%

E. Total Cost per Case.

Actual Results			
2000	2001	2002	2003
\$366.40	\$375.12	\$399.16	\$355.58
Projected Results			
2004	2005	2006	2007
\$423.47	\$436.17	\$449.26	\$162.23

F. Medical Cost per Case.

Actual Results			
2000	2001	2002	2003
\$135.92	\$126.49	\$134.16	\$139.53
Projected Results			
2004	2005	2006	2007
\$145.11	\$150.91	\$156.95	

3. To enhance medical consultant program knowledge and physician contacts and maintain good working relationships with the medical community.

A. Number of CE Site Visits.

Actual Results			
2000	2001	2002	2003
6	3	4	16
Projected Results			
2004	2005	2006	2007
12	12	12	12

B. Number of MER Site Visits.

Actual Results			
2000	2001	2002	2003
2	2	9	8
Projected Results			
2004	2005	2006	2007
12	12	12	12

Labor, Department of Disability Determinations Service Division

C. Percent of Cases with CE's.

Actual Results			
2000	2001	2002	2003
40.42%	38.40%	39.10%	37%
Projected Results			
2004	2005	2006	2007
38%	38%	38%	38%

D. Percent of Cases with MER

Actual Results			
2000	2001	2002	2003
78.10%	78.80%	80.40%	81%
Projected Results			
2004	2005	2006	2007
82%	82%	82%	82%

E. MER Mean Processing Time, days.

Actual Results			
2000	2001	2002	2003
17	15	14	15
Projected Results			
2004	2005	2006	2007
15	15	15	15

F. CE Average Case Cost.

Actual Results			
2000	2001	2002	2003
\$237.83	\$245.45	\$239.02	\$263.61
Projected Results			
2004	2005	2006	2007
\$258.52	\$268.86	\$279.62	\$290.80

G. MER Average Case Cost

Actual Results			
2000	2001	2002	2003
\$26.59	\$27.06	\$25.94	\$33.36
Projected Results			
2004	2005	2006	2007
\$33.50	\$29.18	\$30.35	\$31.56

Program Results and Effect:

Serving the Idaho disabled public by providing accurate and timely disability determinations in accordance with SSA rules and guidelines, and providing appropriate information and referrals, through actions that reflect respect and compassion for those persons applying for benefits.

For more information contact Rogelia (Roy) Valdez at 327-7330.